



Po Box 2836, Glenview IL. 60025 -2836
office: (224) 999 0019
direct: (708) 309 6199
mail: mkr@rdecorpro.com,
www.rdecorpro.com

Limited one year warranty

For a period of **12 months** from the completion date of the work performed pursuant to this contact, R'Decor Pro, Inc. warrants against the peeling and blistering of the paint applied as the result of inadequate surface preparation, and/or improper application.

For this warranty to be effective, you must:

- Pay the full contract price
- Retain a copy of the original contract
- Retain a copy of you cancelled check or other evidence or payment in full.

RDECOR pro, inc. will:

- Perform any covered repairs at no labor and materials to cost , the original purchaser
- Perform any covered repairs during the painting season provided that is R'Decor Pro, Inc. notified of a claim under this Warranty by August 30th in the event that R'Decor Pro, Inc. not notified until after August 30th , cover repairs will be performed during the following painting season
- Perform any covered repairs to a "Level 2 Surface Preparation" as described in the Definitions section of the original contract Perform any covered repairs only on the specific areas where peeling and/or blistering has occurred. An exact color match can not be assured as there is the likelihood that the original paint will have faded.

What you should do to have covered repairs performed:

- Contact R'Decor Pro, Inc. by phone at 708-308-6199
- R'Decor Pro, Inc. will arrange for an inspection of your property and notify you promptly of the nature and extent (if any) of the covered repairs and R'Decor Pro, Inc. plan for performing the same.

This warranty does not cover:

- Any work where you provided the paint that was used.
- Any peeling or blistering that R'Decor Pro, Inc. determines is the result of an interior moisture problem. in areas where there is a large amount of interior moisture that is inadequately ventilated.
- Any peeling or blistering that R'Decor Pro, Inc. is the result of exterior moisture problem. Properly applied paint will blister and peel, usually to the bare wood, in areas where there is persistent exterior moisture. This includes, but is not limited to, leaking roofs, ice dams as a result or improperly insulated attics, gutters filled with leaves and debris, and snow and ice sitting on a particular area for any period of time
- Any peeling or blistering or cracking the R'Decor Pro, Inc. determines is the result of the buildup of excessive layers of paint. A painted surface can only hold so many layers or paint before the weight of the newer layers begins pulling the older layers away from the original substrate (wood, masonry, metal etc.) at what point this happens is impossible to predict, though its likelihood increases with each successive layer of paint. You may want to consider full paint removal by a qualified contractor.



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- Any fine cracking in older layers of paint. Sometimes referred to as “alligatoring,” this is common on older surfaces with many previous layers of paint. Eventually these cracks will show through the newly applied topcoat.
- Any failure due to a manufacturing defect in the substrate. “Mill gaze” is a condition created at a lumber mill that results in paint adhering poorly to wood siding. Siding material made from composite wood products may also result in paint adhesion problems
- Varnished surfaces or surfaces made of, or containing, galvanized metal
- Conditions that are a result of a failure in the paint itself, including but not limited to, fading, chalking, flashing and lapping.
- The appearance of mildew, mold or any other environmental conditions
- Any horizontal surface or any surface that as a result of structural design permits moisture to collect. This includes, but is not limited to, decks, railings, stairs, porches, roofs, and wood gutters.

This limited warranty is the only express warranty made by R'Decor Pro, Inc. and is in lieu of all other warranties, express or implied. This warranty is applicable only to painting services provided to the original purchaser who is identified on the front cover of this contract. R'Decor Pro, Inc. shall not be liable for materials, workmanship or breach of the warranty, nor shall R'Decor Pro, Inc. be liable for any damages in excess of the original contract price. At no time may this warranty be altered or extended for any purpose.

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